



What is your new address?

BACC is located at 1511 S. Claremont Street, San Mateo, CA 94402.

Is there parking?

Free street parking is available. Some street parking is unlimited, and some has a two-hour time limit. Please be sure to read the signs!

Why did BACC move to San Mateo?

BACC chose to move to San Mateo for a few reasons. One was to be more centrally located to all of our clients. Our new office is located close to public transportation and easily accessible off Highways 101 and 92. We also wanted to be in a one-story building so that our space is easier to navigate.

Will support groups resume in person?

Support groups will not be resuming in person at this time. We are assessing the needs of each group and will make decisions on a group-by-group basis. If you have ideas related to in-person programming, please reach out to our Director of Programs and Services, Jennette Gonzalez, at jennette@bayareacancer.org.

Will programs like fitness classes and special presentations resume in person?

All programs, including fitness classes and special presentations, will remain virtual for now.

What if I need something from the Boutique, Library, or to drop off a donation?

At this time, we kindly request that everyone makes an appointment through our Helpline at 650-326-6686 or info@bayareacancer.org before coming to BACC. Appointments are available Monday through Thursday from 10:00 a.m. to 4:00 p.m. If you do need a Friday appointment, please contact our Helpline, and we will do our best to accommodate your request.

Are same-day appointments available?

We will do our very best to accommodate same-day appointments. Please contact our Helpline if you need a same-day appointment.

Do I need to wear a mask to my appointment?

Yes, we do ask that you wear a mask to your appointment. Many of our clients may be immunocompromised or immunosuppressed, and we greatly appreciate your adherence to this request.

Can someone (such as a partner, spouse, friend, or support person) come with me to my appointment?

Yes, you may have someone join you for your appointment. We do ask that whoever comes with you also wears a mask to the appointment.

Why can't I just stop by?

We want to be sure that we can offer you personalized one-on-one support and provide you with our undivided attention in a clean and safe environment.



650-326-6686



info@bayareacancer.org



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